



Literacy Volunteers of America

Essex & Passaic Counties

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Tutoring in a Cross-Cultural Setting

Presenter, Doug Allen

Platform: Google Meet

Wednesday, November 20, 2024, 7:00 pm – 8:30 pm (EST)

Presenter's biography:

Doug Allen is Associate Professor of Management and former Director of the International MBA program at the University of Denver Daniels College of Business. He received his BS in Sociology from the University of Zimbabwe, his MBA from the Harvard Business School and his PhD from the University of Michigan Business School. He has experience working with international students at the University of Denver and has served as visiting professor at Renmin (People's) University in Beijing and Tongji University in Shanghai. He has published articles on technology issues related to education and management, business issues in China, global talent management as well as cross-cultural and diversity issues.

Workshop description:

This workshop will focus on how communication and teaching expectations can vary across cultures – and the possible miscommunication and misunderstanding that can result. The session will examine how several cultural models can be used by tutors as they teach in a cross-cultural setting. The session is designed to be helpful in at least two ways: 1) Assist tutors in understanding the cross-cultural dynamics in their classrooms, and 2) Offer tutors perspective that may be helpful as they assist their learners to navigate across cultures in their daily lives. Issues to be covered include how cultural differences can impact:

- Relationship building
- Teacher/student interaction
- Role and effective delivery of feedback while teaching
- Preparing students for a cross-cultural experience – in the classroom and in the broader community

